# 2020 Annual Report

246 Market Street, Lowell, MA

# www.LTC.org



Lowell's Media and Education Center www.LTC.org



### **Board of Directors**

#### **City Manager Appointees**

Jess Schumann Donaldson John McDonough Eric Sack

#### **City Council Appointees**

Vesna Nuon Pavel Romaniko Charlie Smith

### **School Committee Appointees**

Connie Martin Karen Sennott, Clerk

### LTC Staff

#### Soumita Acharya

Director of Community Projects

#### **Wendy Blom**

**Executive Director** 

#### Pamela DeBarros

Municipal Meeting Producer

#### **Daniel Bazarian**

Access Coordinator

#### Kris Macneil

Director of News & Municipal Programming

LTC said farewell to several long-time staff. Both Dan Toomey and Gloria Polites retired in the winter. Both had worked in multiple capacities for many years at LTC, and together managed the organization in the interim between directors. Joanne McGilvery, Front Desk Receptionist, and Matt Nelson, Director of Municipal Programming, also moved on. Happily, LTC also gained two new staff, Sabrina Pedersen, Outreach Coordinator, and Dan Bazarian, Access Coordinator. They bring lots of skill and enthusiasm to their work.

#### **Member Representatives**

Jennifer Aradhya Brendan Flynn, Treasurer
Sue Kim Elizabeth Noel
Lynne Lupien, V.P. Fru Nkimbeng
Michael Reid, Pres. Luz Vasudevan



The LTC Board of Directors, January 2020

#### Steve Manock

Facility Manager

#### Joanne McGilvery

Reception

#### Jose Negron

Municipal Meeting Producer

#### **Matthew Nelson**

Director of Municipal Programming

#### Sabrina Pedersen

Outreach Coordinator

#### Gloria Polites

Outreach Coordinator

#### **Nary Tith**

Administrator

#### **Dan Toomey**

Reception and Programmer



Farewell party for Gloria, Matt, and Dan in January 2020



Sabrina Pedersen and Dan Bazarian

### Comments from the Executive Director - Wendy Blom



As I near the end of my 25 year career in public access TV, I feel fortunate to have witnessed the remarkable evolution of the field. In 1995 we shot video with heavy Umatic 3/4"

video cassette camcorders and did tape to tape analog editing. Programs were loaded by hand into decks for cablecast several times each day. Public access was first come, first served, member-produced programs and staff were facilitators, not producers. Free speech was the core mission and function. LTC's regular orientation sessions drew dozens of new members, as TV was the most valued mass medium and residents were eager to gain access to the channels to communicate with their neighbors.

Since then, technology evolved faster and faster and public access also evolved to meet the challenge of staying relevant and useful. At LTC it meant that staff became more involved with producing programs that served the particular needs of Lowell's diverse residents and nonprofits. Live City meeting coverage grew to an average of six meetings each week and we began streaming online as well. The pandemic has pushed us even further into Internet-based production techniques, with some producers going live from home and others uploading their shows to cloudbased servers. We could not have imagined these things back in 1995. However, the most important things have not changed a bit, including members communicating with their neighbors in Khmer, Portuguese, Spanish, and English, and the City government relying on LTC for transparency. I am confident that these things will continue long after I am gone.

I am so appreciative of the talented staff members I have worked with at LTC who

shared my vision of LTC service. And I appreciate the dedicated Board members who saw a bright future for the organization and welcomed changes to the Board structure that facilitated its work. I have met so many wonderful people in Lowell: member producers who taught me about their distinctive cultures, nonprofit leaders, students, interns, artists, professors, and elected officials at all levels. I will certainly look back with fondness and will sorely miss producing programs and being involved with Lowell and LTC. I wish the organization all the best as it enters a new chapter of leadership.



With Chris Scott on "Hello Neighbor"



Election interview with Vanna Howard



M. Grooms and R. Forrant on "History in Lowell

### Comments from the Board President - Michael Reid



LTC continues to fulfill its mission as a community media and education center that empowers, connects and informs. In response to the pan-

demic, the LTC team successfully pivoted to ensure important City meetings were covered, and using virtual programming collaborations, LTC connected Lowell residents with needed services and information.

On behalf of the LTC Board of Directors, I extend our gratitude to LTC's Executive Director, Wendy Blom, for her tireless efforts throughout her tenure fulfilling the organization's mission and ensuring LTC remains a valued resource within the community. The Board sends our best wishes to Wendy as she retires. We look forward to working with a new Executive Director who will explore new directions while continuing to support LTC member producers.

### Comments from the Treasurer - Brendan Flynn



I am pleased to report that LTC finished fiscal year 2020 in a strong financial position. Revenue for the year exceeded expectations, while our expenses

came in lower than budgeted. These outcomes are a result of prudent management of LTC's operations, and I am grateful to the Executive Director and the staff for their efforts in this area.

As we look forward to 2021, we continue to monitor LTC's share of franchise fee revenue and its sustainability. Efforts to find more diverse funding sources will be ever

more important as a way to meet this challenge and offset potential reductions in revenue. We will also continue to investigate new partnership opportunities within the community, and new technologies to create efficiencies where appropriate.

LTC continues to be a valuable resource within our community. Your support makes a difference, and will continue to provide the diverse programming that we have come to count on. If you're interested in learning more about LTC, or becoming a member, please visit LTC.org and click on "Membership".

### FY 20 Programming and Usage Statistics

Channel 8	2,658 hours of original programming
Channel 95	2,483 hours of original programming
Channel 99	752 hours of original programming
Total Hours	19,165 hours of local programming, both original and repeats
<b>Equipment Usage</b>	Members and staff checked out cameras 105 times
Studio Usage	The studios were used 771 times
Visitors to LTC	3,359 visitors during the year until closed on 3/15/20
LTC \$ Value	\$760,525 in equipment and facility usage

### LTC Adapts to the Pandemic



LTC crew for the Lowell Abolition Tour

In March 2020 when the COVID 19 pandemic hit Massachusetts, Governor Baker issued directives to close down public spaces, offices, schools, and events. LTC quickly complied and adapted the work to continue remotely.

The City meetings immediately transitioned to Zoom and LTC was able to direct the live Zoom sessions through the Studio B switcher to Channel 99 and the Web. LTC Producers were encouraged to videotape at home and send in their shows via the LTC video server and Dropbox. Some used zoom, others

used cellphones and video cameras to continue producing their important programs for their neighbors. Staff worked from home to keep the channels on the air, community needs met, and the bills paid.

Virtual events put on by community organizations and elected officials were broadcast live to keep residents informed about available services, food distribution, and health issues. Socially distanced festivals and rallies were videotaped for air, including the Puerto Rican Flag Raising.



Bill Garr on "Recovery Matters"



The Puerto Rican Flag Raising ceremony

### Highlights of the Year: July 2019 - June 2020

- \*LTC hosted a Public Matters session on Local Media
- \*Youth Media workshop with the Boys & Girls Club of Greater Lowell funded by a grant from the MA Cultural Council
- \*Dinner in the Park raised \$8,000 for LTC
- \*LTC covered events for Girls Inc. of Greater Lowell and GLCF
- \*Produced live coverage of the 2019 Lowell Folk Festival
- \*Produced live coverage of the 2019 Southeast Asian Water Festival
- \*2019 local election coverage: recorded twominute statements by candidates for City Council and School Committee. Hosted five candidate debates in the studio in collaboration with the Lowell Sun, Khmer Post USA and the CMAA. On election day LTC set up a remote studio at the Blue Shamrock to report the election results as they came in with local pundits
- \*Interview with Democratic candidate for U.S. President Joe Sestak
- \*Produced a documentary on the 2019 Lowell Kinetic Sculpture Race
- \*Covered the CTI Youth Homelessness Summit
- \*Covered the DIY Community Idea Summit
- \*Produced a program for Learning City on the Beatles.
- \*Recorded a talk about Gandhi at the LNHP Visitors Center
- \*Covered an election system forum held by the City Manager at the Senior Center and a Spanish language election system forum.
- \*Covered the Merrimack Valley Smart Growth Forum
- \*Covered the UTEC 20th Anniversary Gala
- \*Hosted a farewell party for three departing LTC staff members, Dan, Gloria, and Matt
- \*Hosted a meeting of the Iraqi community in the Gallery
- \*City of Lights Parade
- \*City Council and School Committee Inaugurations
- \*Recorded a lecture on Olmstead in Lowell at the LNHP
- \*Produced 13 short census promotional videos in multiple languages with trusted community members in eight languages: English, Spanish,

- Portuguese, Swahili, Hindi, Bengali, Khmer, and Arabic.
- \*Covered the "State of the Waters Conference"
- \*Covered the Community Development Block Grant presentations at the Senior Center
- \*Covered Lowell Women's Week Breakfast
- \*Worked with the City Election office to record multi-lingual audio translations for voting machines.
- \*Created a PSA for the Lowell Green Community Partnership
- \*Covered the MLK Celebration
- \*Covered Winter Fest
- \*Recorded three Travelogue Lectures at the LNHP Visitors Center
- \*Covered a discussion session with Presidential candidate (R) and former MA Governor Bill Weld at Lowell High School
- \*Covered the ribbon cutting at the CTI Homeless Youth Center
- \*Covered the opening of the Recovery Café
- \*Broadcast all pandemic-related town hall meet ings put on virtually by Rep. Lori Trahan and announcements from Manager Donoghue.
- \*Launched the "Favorite Places in Lowell" video contest
- \*Collaborated with LLAMA on a 90-minute Zoom forum on resources during the pandemic
- \*Produced a fundraising video for Mill City Grows
- \*Produced a series of programs for Earth Day
- \*Taped the Racism is a Public Health Crisis Rally in JFK Plaza

#### And more!



The 2020 MLK Celebration

### Member Series Programs

Angkor News African Hour

Cambodia Community News

Cambodia Town

Cambodian American Christian TV

Cambodian Baptist Church

Cambodian Women Learning Project

Chamber Chat Chanting

Charity in Cambodia

City Life CMAA TV CMAA News Colores Latino TV

Community of Khmer Buddhist Monks

Conoce Tus Derechos

Dhamma Talk Discourse EC@CTI ESP TV

5th Street Baptist Fresh Outpouring TV Glory Buddhist Temple

Good News

History, Culture, Politics

Iraqi Refugee Jivit Thmei Khmer Angkor Khmer Buddhist Khmer Lowell
Khmer Meditation
Khmer Post USA

Khmer Refugee

Khmer Sentimental Show

Khmer Talk Khmer Tradition Living in Cambodia

Lowell Cambodian-American TV

Lowell Train

New Buddhist Temple

On the Move Peters Principles Recovery Matters Resurrection Revival

Talking Sports with Ronny and Donny

Temple News

Temple Outreach Program

Thinking Out Loud Tiempo De Paz The Bob Show Trip to Cambodia

Understanding Buddhism

Visiting Asia

Voice of Cambodia Community

Voice of Democracy
Voice of Khmer Americans

Voice of Khmer Lowell

Voz do Atlantico

### Staff Produced or Assisted Series

Beacon Hill Buzz
Chamber Chat
Discussing Dementia
Dollars and \$ense
Financial Literacy
Good Works w/ NPA
Green Connection
Healthy Living in Lowell
Hello Neighbor

Issue At Hand
Keeping Up w/ the Cops
LTC News
On The Move
Recycle Right
Thinking Out Loud
Women and Wine

History in Lowell



"Good Works" with Nonprofit Alliance of Greater Lowell

### Social Justice and Civic Engagement In Lowell

LTC collaborated with groups seeking social justice and a healthy planet. Staffers Soumita Acharya and Sabrina Pedersen worked closely with the Lowell Sustainability Commission to promote recycling, renewable energy, and clean water. They produced the series programs "Recycle Right with Guther Wellenstein" and the "Green Connection," covered The "State of the Waters Conference" on the health of the Merrimack River, and created virtual events for Earth Day.



"Recycle Right"



"The Green Connection"



The D.E.I. Rally against racism

Black Lives Matter rally

In the Spring, the COVID 19 pandemic exposed racial disparities in health, and the murder of George Floyd pushed Black Lives Matters supporters to advocate for changes in policing in Lowell. On June 24, LTC went live from the Lowell Senior Center where residents and

community leaders spoke from the heart to elected officials about their experiences of racism. LTC also covered Lowell's Juneteenth event, BLM rallies, and allegations of racism in nonprofit leadership. On July 14, LTC videotaped the Diversity, Equity, and Inclusion Consortium rally in the JFK Plaza to to urge the Lowell City Council to declare that racism is a public health crisis.

LTC was an active member of Lowell Votes, an organization that provides nonpartisan election information to residents. LTC partnered with Working Cities Lowell on increasing civic engagement in the Acre neighborhood, and collaborated with LLAMA, a mutual aid group that helps Lowell residents get the resources they need during the pandemic.



The LLAMA food distribution center

### **Training**

### LTC taught 40 students in 18 classes.

Basic Editing with Final Cut Pro X Youth Media with the Boys & Girls Club Podcasting Video Field Production Video Production for Organizations

Total Tuition: \$1,240



A scene from "The Multiverse"

Additional funding from the Massachusetts Cultural Council, a State Agency for an LTC youth media program in collaboration with the Boys & Girls Club of Greater Lowell. LTC Instructor Jose Negron led a workshop of six students who took the roles of the cast, crew, and editors of an original drama, "The Multiverse."



### Interns

Andrew Sullivan DJ Cremin Nasir DeCruz Amelia Maguire Gautier Kunstler Chris VanCamp





Workshop on Video Production for Organizations

### **Production Services**



al videos for local non-profits to help them with virtual fundraising events and tours during the pandemic. Clients included Mill City Grows, House of Hope, and the New England Quilt Museum.

LTC was contracted to produce profession-

Shooting a House of Hope interview

### Membership

### Individual Members: 234 Member Organizations: 47

350 MA of Greater Lowell Alternative House Alzheimer's Association

Angkor Dance Troupe

ASĂLEX

Boys & Girls Club

Burlington Community Financial Center Cambodian Mutual Assistance Association

Canal Place 3 Condominiums Center for Hope & Healing

Center for Negotiation & Meditation Training

Christ Jubilee International Ministries

Coalition for a Better Acre Community Teamwork Inc.

Elder Services of the Merrimack Valley

Enterprise Bank

Fifth Street Baptist Church

Frasier Graphics Free Verse

Girls Inc.of Greater Lowell

**Greater Lowell Community Foundation** 

Jubelee Arts Khmer Post USA

Kiwanis Club of Greater Lowell

Latinx Community Center for Empowerment

Lowell Celebrates Kerouac Lowell Community Health Center Lowell Conservation and Trust Lowell Housing Authority

Lowell Sun

Market Gallery Condominium Trust Merrimack Housing Partnership Merrimack River Watershed Council Middlesex Community Charter School

Middlesex Community College

Mill City Dance and Arts

Mollers's Lofts Condominium Trust New England Quilt Museum Peniel Christian Ministry

Perras Studio Plenus Group

Pollard Memorial Library Thrive Communities

University of Massachustts Lowell Voice of Khmer Americans

**VOKA** 

Whistler House Museum of Art

### Comments from the Municipal Director - Kris Macneil

Channel 99 entered 2020 like any other year, but things radically changed on March 15, 2020 when the State was partially shut down due to the outbreak of COVID-19. However frightening a reality that presented, the wheels of local government must still move - and did move. Government transparency and the accessibility of information are inherently important tenets, but in the face of this pandemic, they've become even more critical. People were looking for information, updates, answers, and hope. Channel 99 helped connect residents with information while they were unable to attend meetings in person.

While the School Committee started on Zoom in March, City Council and other committees chose to go audio-only. We conducted the meetings for some time this way, changing images on the screen to show who was talking when. Eventually the City Council and other committees moved to Zoom. The School Committee also became the first to go back into the Council Chambers in the Summer. We adapted the technology to allow for hybrid meetings, where some participants were in the Chamber, and others joined virtually. City Council made its way back into the Chambers in the Fall, utilizing the hybrid system to allow the public to join in from home. We continue to adapt to these unprecedented conditions as the pandemic creates serious health concerns. The show must go on!

### Lowell City of Learning



The 2019 Lowell Kinetic Sculpture Race documentary was a Learning City program.

LTC, in partnership with the City of Lowell and a variety of organizations in Lowell, celebrated the first Virtual Lowell City of Learning Festival from September 29 to October 2, 2020. From dance moves to science discovery to building a small business, the Lowell City of Learning Festival offered a free collection of documentaries, discussions, and virtual events to the public on LTC Channel 8 and on-line.

LTC staffers Soumita Acharya and Sabrina Pedersen were integral partners in planning the event, producing three videos, packaging multiple programs for air, and doing social media marketing.

In unison with the Cork Learning City in Ireland and other United Nations UNESCO-designated cities across the globe, Lowell celebrated this week-long festival in the hopes of becoming the first UNESCO Learning City in the United States.

### Municipal and National Election Coverage



Wendy interviews former Gov. Bill Weld



Election night crew Matt, Steve, Kris, Soumita



City Council Candidate Debate

LTC was the place to go for local 2019 election information. LTC recorded two-minute speeches by the primary election candidates for City Council and School Committee. The speeches were compiled into two programs that were cablecast on Channel 8, and the individual speeches were uploaded to YouTube. In addition, LTC hosted five debates live in the studio in collaboration with the *Lowell Sun*, *Khmer Post USA*, and the CMAA. On election day, LTC set up a remote studio at the Blue Shamrock on Market Street to cover the results live with local political pundits on Channels 8 and 99 and streamed on Facebook.

In advance of the 2020 elections, U.S. Presidential Primary Candidates Joe Sestak (D) and Gov. Bill Weld (R) came to Lowell High School and gave one-on-one interviews for LTC. LTC hosted candidate interviews and a debate for the primary election for State Representative.

### The 2020 LTC Award Winners

Community Spirit: Cambodian Mutual Assistance Association

LTC Spirit: Alan Baillargeon

Producer of the Year: Jim Wilde for Smart Homebuying Channel 8 Show: Talking Sports with Ronny and Johnny Channel 95 Show: Cambodian Women Learning Project Pandemic Resiliancy Award: Narong Hul for Khmer Talk

Lifetime Achievement: Danielle McFadden



Thavy Hout on "CMAA News"



Allan Baillargeon, Producer of NewEARSProg podcast



Pedro Tavares on "Smart Homebuying"



Ronny Perrin and Johnny Descoteaux on "Talking Sports with Ronny and Johnny"



Bory Kem on "Cambodian Women Learning Project"



Danielle McFadden hosting "Chamber Chat"



Narong Hul hosting "Khmer Talk"

### The LTC Gallery

**Donna and Larry Cahill** - "Vehicle Photos" July 2019 **Rhode Island Threads Group** - Fiber Art "Walls" August 2019

Nancy Lessard - "Paintings" September 2019
Amy Roberts - "Paintings" October 2019
Gary Field and Pete Donovan - "Photography"
December 2019

Julia Pintzopoulos, Niki Giraffo, Krystal Gratta, Hong Man - Personal Narratives "Apologies to My Ancesters" February 2020

Judith and Paul Bessette - "Reflections From Our Road" March 2020



"Apologies To My Ancesters" Reception

### **Podcasting**



NewEARS Prog Show

LTC Member Alan Baillargeon began recording his NewEARS Progresive Rock podcast in 2014 with the goal of creating a community of music enthusiasts dedicated to sharing and promoting progressive rock in New

England. When he heard about LTC's new podcast studio in late 2018, he jumped at the opportunity to use the new equipment and comfortable space. Since then, Alan and his crew have come in to the LTC Podcast Studio every week to record interviews with musicians around the world via Skype and Zoom. Besides talking about music and playing music, he also provides information for his listeners about local show cancellations, how to get refunds, and rescheduled performances due to the pandemic.

### Lowell Counts for the Census

LTC helped to make Lowell one the the most successful cities in the Northeast Region of the United States for Census participation. As a member of the Lowell Counts Committee that included staff of many community service and religious organizations, LTC created social media and channel outreach campaigns in multiple languages to promote the Census as safe, easy, and important. LTC recorded 13 PSA's in 8 languages with community leaders.



Fru Nkimbeng for the Census



Congresswoman Lori Trahan

# Statement of Financial Position as of June 30, 2019 and 2020

	2020	2019			
Assets					
Current Assets					
Cash and Cash Equivalents	\$ 1,003,993	\$ 733,803			
Short-term investments	-	49,387			
Accounts Receivable	270,000	304,800			
Prepaid Expenses	14,344	10,850			
Total current assets	\$1,288,337	\$1,098,840			
Fixed assets					
Leasehold improvements	1,199,190	1,199,190			
Studio equipment	558,111	515,615			
Computer equipment	96,594	96,594			
Office equipment and furniture	7,846	7,846			
Total fixed assets	1,861,741	1,819,245			
Less: accumulated depreciation	(1,709,281)				
Fixed assets - net	152,460	245,736			
Total assets	\$ <u>1,440,797</u>	\$ <u>1,344,576</u>			
Liabilities and Net Assets					
Current liabilities					
Accounts payable	\$ 3,456	\$ 5,309			
Accrued payroll and vacation	26,996	15,232			
Deferred rent liability	-	4,795			
SBA/PPP Loan	94,700	-			
Total current liabilities	125,152	25,336			
Net assets					
Without donor restrictions					
Undesignated	1,015,248	1,018,503			
Board designated	300,000	300,000			
Total without donor restrictions	1,315,248	1,318,503			
With donor restrictions	397_	737_			
Total net assets	<u>1,315,645</u>	<u>1,319,240</u>			
Total liabilities and net assets	1,440,797	1,344,576			

# Statement of Activites

	2020		2019
Support and revenues			
Franchise fees	\$ 539,238	\$	578,012
Franchise fees- capital funding	55,000		50,000
Production Services	163,431		158,631
Grants	23,599		3,800
Other income	18,819		22,914
Memberships and contributions	7,915		9,614
Interest income	4,774		3,980
Underwriting income	24		2,058
Net assets released from restrictions	816		190
Special Events	12,412		11,585
Special Events	12,412		
Total support and revenue	\$ 826,028	\$	840,784
Expenses			
Public Access	\$ 472,142	¢	538,297
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Municipal Programming	145,435		149,226
General and Administrative	202,487		209,555
Fundraising	9,219	φ-	9,989
Total operating expenses	\$ 829,283	\$_	
(Decrease) Increase in net assets		(\$	66,283)
Net assets - beginning	1,318,503	-	1,384,786
Net assets- ending	\$ 1,315,248	\$_	1,318,503
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# **Lowell TeleMedia Center**

LOWELL'S COMMUNITY MEDIA AND EDUCATION CENTER

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Lowell, MA 01852
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